

Practice Information

Thank you for choosing us as your dental practice.

This leaflet tells you about our practice. Should you have any further questions, please speak to our friendly receptionists at <u>felphamdental@aol.com</u> or call 01243 864663. The practice undertakes to provide high quality dental care by appropriately trained staff and ensure that you are involved in decisions about your care.

We provide treatment on a private basis, including general dentistry, cosmetic dentistry and dental implants.

If you would like details of NHS dental practices, please check the NHS choices website <u>www.nhs.uk</u> or contact NHS England.

Practice owner: Dr Davina Mahoney is the sole owner of FD Surgery Ltd.

Please contact the practice if you would like to make an appointment at a time that is convenient for you. Information about our prices, services, treatments, plans etc. is available from reception or on our website. You may express a preference to which practitioner you wish to see; please talk to the receptionist.

Our team

Dental Surgeons

Dr Davina Mahoney BDS Lond LDS RCS Eng, GDC 56160 Davina is the owner of the practice, and clinical director and has been established in Felpham village since 1985.

Dr Mauricio Carrillo BDS(Hons) RCS Edin, GDC 114243 Mauricio joined the practice five years ago and his interest include complex restorations, oral surgery, implantology and facial aesthetics. Mauricio also works in the oral surgery department at Worthing Hospital.

Dr Jaume Escoda-Francoli Lic Odont Catalan, DDS, MSc, PhD GDC 256969

Jaume is a Registered Specialist in oral surgery with a special interest in periodontics and complex dental implants. Prior to moving to the UK, Jaume was an associate professor at the University of Barcelona and consultant maxillofacial surgeon at the Royal South Hampshire Hospital, Southampton. To date, Jaume has placed over five thousand dental implants. Dr Helena Del Rio Ferreira Da Silva LMD Lisbon .GDC 84956 Helena joined the practice in 2024 and has special interests in Invisalign, dental implants and cosmetic dentistry.

Our dentists are supported by our committed team.

Dental Hygienists:

Angelina Broad de Graf Cert DH, GDC 4213

Rachel Richards Dip DH, GDC 5842

Aron Parsa Reg s36C Dentists Act 1984 2024 GDC 292515

Hussian Mukaddim Reg s36C Dentists Act 1984 2023 GDC 308107

Linda Bromage Cert Prof Dent Hyg 1970 GDC 764

Administration and reception

Christine Wood

Samantha Thompson

Linda Eagle

Opening hours

We are open during the following times:

Monday	08.00	17.00
Tuesday	08.00	17.00
Wednesday	08.00	17.00
Thursday	08.00	17.00
Friday	08.00	17.00
Saturday	CLOSED	CLOSED
Sunday	CLOSED	CLOSED

Should you have a dental emergency outside of the normal practice opening hours including bank holidays, please call 01243 864663 between 09.00 and 11.00. Your call will then be triaged by a dental surgeon.

Complaints procedure

If you have any concerns or comments about your experience of our practice, please contact reception or Dr Davina Mahoney on 01243 864663 ,who will explain our complaints procedure. A copy of the procedure is also available from our website www.felphamdental.com, from reception and also from the waiting room.

Patient confidentiality

We take patient confidentiality extremely seriously and have systems in place to protect all personal information. All patient records are stored securely. We do not release information to a third party without your express permission, unless the information is required by law. A copy of the practice confidentiality policy is available at reception. You can also request information about your rights to view your records and a copy of our Data Protection Privacy Policy.

Methods of payment

We accept the following methods of payment at the practice cash, and all major credit and debit cards.

Disability Access

Our treatment areas can be accessed by patients using wheelchairs and other walking aids. We have a hearing loop, visual aids, disability friendly toilets and our surgeries are air conditioned. Friends and carers may accompany you during your visit. Translating services are available. If you do have any disability that you think we need to know about, please give us a call before your appointment and we will put suitable arrangements in place to accommodate your needs.

Other information

We will aim to ensure that you are cared for by your preferred dentist and hygienist. Where this is not possible, we will explain the reasons. Please let our receptionists know when you book your next appointment.

We encourage our patients to receive regular dental care to achieve and maintain good oral health. We will undertake a dental care assessment during your first appointment to assess and agree your treatment needs.

The following languages are spoken at the practice: English, Spanish, Portuguese and French.

Missed Appointments

Missed appointments results in wasted time that could be used by other patients. We ask that if you are unable to attend your appointment, you let the practice know and give as much notice as possible and, at least 24 hours or you may be charged for the appointment.

Our contact details

Felpham Dental 83 Felpham Road Bognor Regis West Sussex PO22 7PF

Tel 01243 864663

www.felphamdental.com

email: felphamdental@aol.com

Car parking

Parking is available at a large, free car park next to St Mary's Church car park, Grassmere Close, Felpham, PO22 7NU.It It is a short walk from the car park to the dental surgery.

DM 20.5.25 Rev 20.5.26